



## Reference Interconnection Offer

### SERVICE SCHEDULES

Schedule	Interconnection Service
1	General – Interconnection Links and Co-location for Point of Interconnection
1A	In-Span Interconnection
1B	Customer-Sited Interconnection
1C	Co-location for Point of Interconnection
2	Mobile Services (Voice, SMS)
3	Fixed Voice Termination
4	Emergency and Special Call



## Reference Interconnection Offer

# Schedule 4

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## Emergency and Special Call



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### **1. SERVICE DESCRIPTION**

- a) This section defines Emergency and Other Special Call Service and provides a detailed description of the characteristics of the service provided by MPT.
- b) The Emergency and Other Special Call Services provided by MPT refer to the conveyance of Calls handed over to MPT network by requesting licensee to:
  - i) Emergency Centre (e.g. Police Department, Fire Service); or
  - ii) Special Call Centre (e.g. toll-free, inquiry).



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### 1. TERMS AND CONDITIONS

#### 1.1 Requesting Licensee Obligations

- a) The Requesting Licensee must hand over Emergency and Special Call to MPT at the agreed Point of Interconnection (POI).
- b) The Requesting Licensee shall provide and maintain sufficient Dedicated Emergency and Special Call Interconnection Links for the conveyance of Emergency and Special Calls. The Requesting Licensee must forecast, order and provision sufficient Interconnect Capacity to enable all Emergency and Special Calls to be successfully handed over at POI to MPT. MPT will endeavour to, but has no liability for, delivery of Emergency and Special Calls which exceed the relevant Forecast.
- c) The Requesting Licensee will route Emergency and Special Calls to POIs in accordance with specifications notified to Requesting Licensee by MPT.
- d) The Requesting Licensee must provide MPT with CLI for all Emergency and Special Calls for the purpose of enabling an Emergency Service Organisation to locate and identify the Calling Party of, and trace an Emergency and Special Call.
- e) The Requesting Licensee shall hand over Emergency and Special Calls in a compatible format as agreed with the respective relevant organization.
- f) The Requesting Licensee shall co-operate with the relevant organisations to assist in the location and identification of the Calling Party of an Emergency and Special Call as and when required.
- g) The Requesting Licensee shall not conduct any testing of Emergency and Special Calls unless with the prior arrangement and express permission from the relevant organisation(s) and MPT.

#### 1.2 Echo control

Echo control procedures will be as agreed between the parties.

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### **1.3 Signalling interconnection**

The transfer of signals to support the establishment, maintenance and disconnection of the Telephone Calls will be via the signalling interconnection as given in the RIO. The information signals provided in the associated signalling system will also be transmitted in a format compatible with ISUP specifications.

### **1.4 Provision of CLI**

The SS7 signalling provided by the Requesting Licensee must include the provision of CLI information in a format which allows the MPT to unambiguously derive the full Mobile Number or PSTN Number of the Calling Party to the full extent that the provision of such CLI information is capable of being supported by SS7 signalling.

### **1.5 Nature of Switch ports**

- a) Telephone Calls will be delivered to MPT at 2.048 Mbit/s Switch ports via a Point of Interconnection.
- b) The Switch ports will operate at 2.048 Mbit/s.

### **1.6 Send and receive speech level**

The send and receive levels for speech will be in accordance with those agreed between the parties.

### **1.7 Calling number display**

The parties will comply with the provisions relating to calling number display as agreed.

### **1.8 Interconnection using IP**

Any technical specification, detail or procedure on interconnection using IP, including testing procedures, must be discussed and agreed by both parties.

### **1.9 Customer Registration, Billing and Debt**

The Requesting Licensee is responsible for billing the Calling Party for the Emergency and Special Call provided by the Requesting Licensee utilising the Emergency and Special Call.



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### **2. TECHNICAL SPECIFICATIONS**

Technical specifications will be set out in the Network Plan



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### 3. OPERATING PROCEDURE

Requesting Licensee must inform MPT about any new number blocks to be activated, together with associated routing plans:

	Activity	Details
1	Notify MPT	<ul style="list-style-type: none"><li>Requesting Licensee informs the MPT two (2) weeks in advance of any new Number Level Activations, including information such as numbers to be activated, date of activation and routing plan</li></ul>
2	Arrange for number level activation to occur	<ul style="list-style-type: none"><li>If number level activation cannot be performed on requested date, MPT will inform other operator within five (5) Business Days, indicating the reason and will suggest an alternative date on which the activation will occur</li></ul>

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**4. COMMERCIAL TERMS AND CHARGES**

**4.1 Charging Principles**

- a) The charging principles for Emergency Calls are:
  - i) No charges if Requesting Licensee do not charge their subscribers or
  - ii) Same as Fixed Termination Rate if Requesting Licensee charges their subscribers
- b) The charging principles for Special call: the charges for Special Calls will be special rates as agreed between both parties.

**4.2 Charges (One – Off)**

**Table A: Application Charge**

For all types of application, including but not limited to request for service and request for termination.

Type of Charge	Tariffs (MMK)		
	2014	2015	2016
Application Charge (Per Application)	50,000	50,000	50,000



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**Table B: Setup Charges (To activate or deactivate a Service)**

- a) These charges include but not limited to equipment and fibre installation / removal, software configuration, manpower for co-ordination, service testing and etc.
- b) The necessity of all work chargeable on a time and materials basis shall be justified by MPT.

Type of Charge	Tariffs (MMK)		
	2014	2015	2016
Service Activation (Per link)	Case – by case basis		
Service Deactivation (Per link)			

### 4.3 Charges (Recurring)

**Table A: Emergency Call Charges**

Type of Charge	Tariffs (MMK)		
	2014	2015	2016
Emergency Calls (Per minute)	No charges if Requesting Licensee do not charge their subscribers or Same as Fixed Termination Rate if Requesting Licensee charges their subscribers		

**Table B: Other Special Call Charges**

Type of Charge	Tariffs (MMK)		
	2014	2015	2016
Special Call (Per minute)	To be discussed among operators		

### 4.4 Billing Principles

- a) The agreed unit for calculating the charges is stated in the respective table.



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- b) The per-minute rates for Call charges for Emergency and Special Call Services is based on the duration of use of the circuit. The Call Duration of use of the circuit starts at the time the circuit used for the Emergency or Other Special Call is seized and ends at the time the circuit is released. All Emergency and Other Special Calls that are successfully connected are chargeable. Emergency and Other Special Calls that are not successfully connected shall not be chargeable.



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