

1 Bundle Service

This bundle service is for those who are using MPT ADSL/Dome Pyan Fiber Internet service and mobile together. Some quota for mobile usage will be pushed to MPT mobile for using MPT fixed services and mobile together.

Dome Pyan Fiber Internet Service /ADSL



MPT Mobile (max 3 numbers per ADSL/ max 5 numbers per Dome Pyan Fiber Internet Contract)



Bundle benefit

2 What are the bundle benefits?

3

Monthly Fee	Dome Pyan Plans	Number of Mobile Lines	Benefits for each Mobile Lines		
			Data	Voice	SMS
32,000KS	Max. 15 Mbps		1 GB	100	Unlimate
43,000KS	Max. 25 Mbps		1 GB	100	Unlimate
76,000KS	Max. 50 Mbps		2 GB	200	Unlimate
120,000 KS	Max. 100 Mbps		3 GB	100	Unlimate

Monthly Fee	ADSL Plans	Number of Mobile Lines	Benefits for each Mobile Lines		
			Data	Voice	SMS
22,000 KS	Max. 1 Mbps		1 GB	100	Unlimit
43,000 KS	Max. 2 Mbps		1 GB	100	Unlimit
61,000 KS	Max. 3 Mbps		1 GB	100	Unlimit

- New mobile quota will be pushed (2am) 15th day of every month if customer's ADSL/Dome Pyan Fiber Internet Service lines are active.
- If customer's ADSL/Dome Pyan Fiber Internet Service line is one way block/temporary line close on 15th of the month, the bonus will be pushed only when their line is active again.
- Regardless of the day customer receive the mobile quota, the validity of them will be expired on 14th day (11:59pm) of every month.

4 How to Register Main Mobile Number?

Firstly, one MPT number needs to be registered as main number, and the other sub numbers can be registered from main number by customer themselves.

Existing Fixed Service Users

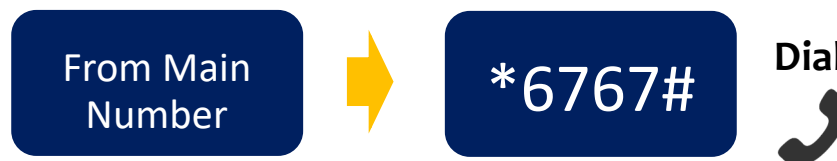
- Call to 2800 (or)
- Go to specified MPT offices (check the below list)
- Provide DSL number from invoice (or) red-book (phone book) and name, NRC number or such for verification
- Provide one MPT number as main phone number.

Newly subscriber for Fixed service

- Provide one MPT number to be registered as main mobile number at application of Dome Pyan Fiber Internet Service /ADSL service.

5 How to register Sub Mobile Numbers?

Sub numbers can be registered by customers themselves from their main mobile number through USSD code.



Through USSD, main number can

- Register sub number
- Change sub number
- Remove sub number

6 What are the conditions to receive the bundle benefit?

- ADSL/ Dome Pyan Fiber Internet Service needs to be Active to receive the mobile benefit. Customers who pay the monthly fee of Dome Pyan Fiber Internet Service /ADSL later than 15th of the month, the bundle benefit to mobile number will not be received. Only when the payment is done and the ADSL/ Dome Pyan Fiber Internet Service line is active again, the bundle benefit will be pushed to the mobile numbers.
- One registered mobile number will receive only one time of bundle benefit in 30 days period (15th of the month to 14th of next month) for one ADSL/ Dome Pyan Fiber Internet Service account. Depending on the ADSL/ Dome Pyan Fiber Internet Service subscription plan, maximum 3 mobile numbers can receive the bundle benefit.
- Newly registered mobile number will get the bundle benefit from mid night (2am) – notification SMS will be next day morning.
- Benefit receiving numbers should be MPT numbers only. One-way block, two-way block, terminated SIMs are not eligible to receive benefit. Those numbers will receive the benefit when they become active.
- Base tariff users will not get the data quota, but they will get the voice and SMS quota. To eligible to receive the data quota, user needs to change to Swethahar, Shal Pyaw, or Shwe Zagar Plan.
- Terminated/One-way block/Suspended/Temporary Line Close of ADSL/ Dome Pyan Fiber Internet Service customers are not eligible to receive the benefit to mobile.
- Free subscription lines/uncharged lines such as MPT serviced lines are not eligible to subscribe this bundle service.

Specified MPT Offices To Register Main MPT Mobile Number

State & Region	Township	Address
Ayeyarwaddy	Hinthada	Bo Chute Road, LatThaMar Block, Hintada
	Myaung Mya	MyaGoneYe Road, Block (8), Myaung Mya
	Maubin	Block (3), KanNar Road, Maubin
	Pharpon	Block (11), Second Road, Pharpon
	Pathein	Mahar Bandula Road, Pathein
Bago (East)	Taungoo	SarThite Road, Taungoo
	Bago	Min Road, Bago
Bago (West)	Tharyawaddy	Min Tan Road, Tharyawaddy
	Pyay	Yat Kan St, Kyaung Kyi Oo Tan Ward, Pyi
Chin	Hakha	Hakha-Matupi main Rd, Zaythit Qter(Blk), Hakha (MPT Chin State Manager Office)
Kachin	Bamaw	Min Kone Block, SarTite Street, Bamaw
	Myitkyina	Ayar Block, SaMar St, x General Aung San Road, Myitkyina
Kayah	Loikaw	6th St, Loikaw City (MPT Manager Office)
Kayin	Hpa-an	Thu Da Nu Rd, Hpa-An
Magway	Pakkoku	No.(1), Buddha Kone Block, Pakkoku
	Thayet	PyiTawAye Block, SarTite Road, Thayet
	Aung Lan	(11) Road, TaYawKone Block, Aung Lan
	Magway	(5) Point Road, Magway
Mandalay	Myingyan	Compound of General Council Office in the Post Office
	Pyinmana	Paung Laung (17) Street, Near the Rose Point
	Meikhtila	South of Myoema Bazza, Upper from Post Office
	Mandalay	80 x 81/ 26x 25 MPT Office, Aung Myay Thar Zan Township
Mon	Thaton	NanKae Block, SarThite Road, Thaton
	Mawlamyine	Baho Road, SittKaeKone Block, MawYaWati Garden (East), Mawlamyaing
Naypyitaw	Naypyitaw	Zabuthiri, Bawga Theik Di Qtr, S12 Exchange, Naypyitaw
Rakhine	Sittwe	Kyaung Kyi St Ward, Bawdi Rd, Sittwe
Sagaing	Sagaing	PanPaeTan Block, Near GoneKyaw, Saggaing
	Kalay	SateKanThar Road x Bo Chutte Road, PinLone Block, Kalay
	Monywa	YoneGyi Block, YoneGyi Road, Monywa
Shan (East)	Tarchilek	HninSi Road, Wan Kaung Block, Tarchilek
	Kyaing Tong	Block (1), SonMoon Road, Kyaingtong
Shan (North)	Lashio	Thartanar 2500 phayar street, Qtr1, Lashio
Shan (South)	Taunggyi	No. (36), General Aung San Road, ThitTaw Block, Taunggyi
Tanintharyi	Myeik	AyeYeikChaung Road, KaLwin Block, Myeik
	Kawthaung	Paduak ShweWar Block, Compound Road, Kawthaung
	Dawei	No.(74), Middle Road, KaNyun Block, Dawei
Yangon	Yangon	No.103, 40-Street, Kyauktatar Township
Yangon Division	Toon Tay	Pagoda Road, MinPaing Block, Toon Tay
	Mhwabi	On the Yangon - Pyay Road, Thite Kyi Block, Mhwabi
	Thanlyin	No. (30), Myima (North), LanMaDaw Road, Thanlyin

Bundle Service FAQs

1. What is Bundle Service?

- This is the benefit provided to customers' MPT mobile number for using both MPT fixed service (Dome Pyan Fiber Internet Service /ADSL) & MPT mobile together.
- Customer can use MPT's Dome Pyan Fiber Internet Service /ADSL at their home for high speed internet and they can use their MPT mobile outside not just data, but also voice calls and SMS to be connected all time.

2. How can customer get this benefit?

- Dome Pyan Fiber Internet Service and ADSL customers can register their mobile numbers under their existing Dome Pyan Fiber Internet Service /ADSL subscription.
- Then the benefit such as data volume, voice minutes, and SMS will be sent to each registered mobile number on 15th day of every month (this service is for those customers who are using Dome Pyan Fiber Internet Service /ADSL service, and the monthly bills for Dome Pyan Fiber Internet Service /ADSL should be made in timely manner)

3. How much benefit can Fixed Service subscribers get?

- Based on the subscription plan of Dome Pyan Fiber Internet Service /ADSL, the benefit amount to receive and number of MPT mobiles to receive the benefit will be differed as per below table.

Monthly Fee	Fixed Internet	Mobile			
		On-net Voice	Data	On-net SMS	No. of Mobile Lines
32,000 Ks	DOME PYAN FIBER INTERNET SERVICE 15Mbps	100 mins	1GB	Unlimited	3
43,000 Ks	DOME PYAN FIBER INTERNET SERVICE 25Mbps	100 mins	1GB	Unlimited	5
76,000 Ks	DOME PYAN FIBER INTERNET SERVICE 50Mbps	100 mins	2GB	Unlimited	5
120,000 Ks	DOME PYAN FIBER INTERNET SERVICE 100Mbps	200 mins	3GB	Unlimited	5
22,000 Ks	ADSL 1Mbps	100 mins	1GB	Unlimited	1
43,000 Ks	ADSL 2Mbps	100 mins	1Gb	Unlimited	3
61,000 Ks	ADSL 3Mbps	100 mins	1GB	Unlimited	3

4. After registration, when can customer get the mobile benefit to their mobiles?

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- The mobile benefit is sent to the registered MPT mobile number on every 15th of the month.
 - If registration is done after 15th of the month, customer can get the mobile benefit to their registered mobile lines at midnight of that day (as long as the Dome Pyan Fiber Internet Service /ADSL is active).
 - In case of customers' Dome Pyan Fiber Internet Service /ADSL lines are suspended (one way block), the benefit can be sent only after making the outstanding payment and Dome Pyan Fiber Internet Service /ADSL lines are ACTIVE again.

5. When can existing bundle service subscribers get the benefit? What is the validity of the benefit?

- As for existing bundle customer, they will get the benefit monthly on 15th of every month as far as their (Dome Pyan Fiber Internet Service /ADSL) lines are **ACTIVE**.
- The validity of the benefits will expire on 14th of the next month.

6. How can customer register their mobile number under their subscribed Fixed Services?

- Customer can register their mobile number under their fixed services at some MPT shops and through Call Center 106.
- Customer needs to provide their DSL number and NRC number which is used to subscribe the ADSL/ Dome Pyan Fiber Internet Service to register their main mobile number.
- Only main mobile number can be registered through Call Centers and MPT shops.
- The other mobile numbers can be registered by main number calling to USSD number (*6767#).
- Customer cannot change their main numbers through USSD menu. If customer wants to change, they need to call to call center or visit to MPT shops for change request (need to provide their customer code/ account code/ circuit ID and their existing main mobile number.)

7. What can main number do through USSD code?

- Through USSD code, main number can register (add) another two numbers, remove the numbers, and change the numbers.

8. If customer make the previous payment later than 15th of the month, how the benefit will be provided?

- If customer make the previous month payment later than 15th of the month, the benefit will be provided midnight of the day customer makes the payment.
- However, the benefit amount customer will receive remain the same and expiration date of the benefit will not be changed.

9. Until when will customer receive the benefit?

- Customer will receive the benefit as long as they subscribe the MPT fixed service and they are still **ACTIVE**.

10. If customer is on voluntarily or involuntarily temporary line close, can they still receive the benefit?

- On 15th of the month when MPT sends the mobile benefit, customers' Dome Pyan Fiber Internet Service /ADSL lines should be ACTIVE.
- Therefore, customer will not receive the mobile benefit if their fixed line (Dome Pyan Fiber Internet Service /ADSL) is on voluntarily or involuntarily temporary close or terminated.

11. If customer's fixed line is suspended and reopen after one month, how the benefit will be provided?

- If customer's fixed line is suspended and reopened after one month, the benefit will be provided only for existing month and the benefit for previous month will not be provided.
- The benefit will be sent at midnight of the day when customer's Dome Pyan Fiber Internet Service /ADSL line is ACTIVE after the payment.

12. Eligible SIM and Plans

- MPT SIM only. Terminated, non-registered number (pre-provisioning number SIM), inactive number will not be eligible to link to this Bundle service.
- The benefit can be sent to Swe Tahar, Shal Pyaw and Shwe Zagar plans only.

13. Customer has more than 1 fixed line services (Dome Pyan Fiber Internet Service /ADSL), can customer register same mobile number for all the fixed line services?

- Yes, Customer can register the same mobile numbers under different fixed line services, and the combined benefit will be provided.

14. How many mobile can get the benefit for one Fixed Line Service?

- 1- 3 mobile numbers can get the benefit depending on the plans of Dome Pyan Fiber Internet Service /ADSL service which a customer subscribes.
- The same mobile number cannot get the benefit twice within one month period from one Dome Pyan Fiber Internet Service /ADSL contract.

15. If customer do not receive the benefit, what could be the reasons?

- Please check if customer has already registered (subscribe) the bundle service or not.
- Please check if customer's Dome Pyan Fiber Internet Service /ADSL lines are ACTIVE and there is no outstanding bills to pay.